

Trend Micro™

WORRY-FREE™ SERVICES SUITES

Comprehensive protection to stop threats beyond the endpoint

As cybercriminals have become more adept at bypassing traditional cybersecurity defenses, the rise of endpoint detection and response (EDR) has proven to be an important tool to seek out and eliminate advanced threats. But, while EDR is a good first step, it only focuses on endpoints.

Trend Micro™ Worry-Free™ Services offers a suite of security solutions designed to match the needs of your organization. Using a blend of advanced threat protection techniques, our Worry-Free XDR levels eliminate security gaps across any user activity throughout the endpoint and beyond.

EASY TO USE, ALL-IN-ONE, EXPERTLY MANAGED

Trend Micro Worry-Free suites provide automated threat defense techniques and connected threat defenses that constantly learns, adapts, and automatically shares intelligence across your environment. This gives you detection and response that is:

Easy to use

- Simple to deploy
- Provides cloud-based protection with automatic updates
- Set-it-and-forget-it features

All-in-one

- Protects against ransomware and advanced attacks
- Recognizes hidden threats with AI-powered, automatic data correlation for XDR/MDR (managed detection and response)
- Provides protection beyond the endpoint for email and cloud applications

Expertly Managed

- Trend Micro Managed/Co-Managed XDR teams monitor and analyzes activity data from deployed Trend Micro XDR protection solutions 24/7
- Maximize security effectiveness through our managed detection and response service experts



Trend Micro protects more than 250 million endpoints globally.

Trend Micro™ Cloud App Security blocked 16.7 million high-risk email threats in 2020—in addition to those detected by Microsoft Office 365 and Gmail built-in security.¹

¹ - Trend Micro Cloud App Security Threat Report 2020

WORRY-FREE OPTIONS

Worry-Free Services

Most small to medium-sized businesses (SMBs) lack a dedicated security team and resource which leads to overworked IT teams. Worry-Free Services helps lessen the workload by providing an all-in-one lightweight agent with an intuitive cloud-based console that gives you in-depth visibility and control across your entire organization.

BENEFITS

Advanced protection

- High fidelity machine learning uniquely analyzes files, not only before execution, but also during runtime.
- More reliable detection of advanced malware, including fileless, cryptocurrency mining, ransomware, and more.
- Behavioral analysis against scripts, injection, ransomware, memory, and browser attacks.
- Vulnerability protection automatically shields endpoints from known vulnerabilities of Microsoft applications, significantly limiting the threat vulnerabilities that can be exploited.

Safeguards your sensitive data with DLP

- Integrated data loss protection (DLP), encryption management, and device control capabilities cover the broadest range of devices, applications, and file types to ensure:
 - Maximum visibility and control
 - Confidentiality and compliance with General Data Protection Regulation (GDPR), Health Insurance and Portability Assurance Act (HIPAA), and other rapidly evolving regulations
 - Granular policies for device control and data management
 - Management and visibility for Microsoft BitLocker

Stops malicious software with application control

- Utilizes application monitoring, safelisting, and lockdown.
- Blocks unauthorized or unknown applications, like ransomware, from executing attacks.
- Enables you to run only authorized applications.

Endpoint detection and response (*optional add-on*)

- Automated detection, sweeping, hunting, and root cause analysis.
- One-click response to noteworthy events and suspicious object.
- Better visibility and faster time to remediate.

Trend Micro™ Worry-Free™ Services Advanced

Combines cloud-based endpoint and email security to protect your business devices from spear phishing and advanced targeted attacks, while stopping email threats in the cloud before they reach your network.

BENEFITS

Provides the same advanced protection, data defense, and application control capabilities as Worry-Free Services, plus:

- Trend Micro™ Email Security Standard, a cloud-based email gateway, to protect your on-premises email.
- Trend Micro™ Cloud App Security, an API-based protection to protect your Microsoft Office 365 and Gmail™ email service.
- Advanced threat and data protection for Microsoft Office 365, Google Workspace™, and collaboration tools such as Dropbox™ and Box™.
- Proven email protection uncovers ransomware, business email compromise (BEC), credential phishing, and advanced targeted attacks.

Trend Micro™ Worry-Free™ XDR

Traditional EDR has visibility on endpoints and partial visibility on servers, but none on threats coming in from email. If the goal is to quickly detect and respond to threats before significant damage is done, the full picture is required.

Worry-Free XDR adds detection and response capabilities that enable you to discover and respond to targeted attacks more effectively. This provides a clearer picture to determine the source and spread of advanced attacks.

BENEFITS

- Combines Worry-Free Services Advanced, Trend Micro™ Email Security Advanced, and Trend Micro™ Endpoint Sensor to provide automatic detection and response across email and endpoint, giving you:
 - Automatic data correlation from sensors that collect detection and activity data across endpoint and email.
 - Automated sweeping and root-cause analysis, including step-by-step recommendations that allow IT admin to quickly mitigate issues.
 - One console (Worry-Free Services) with native integration to endpoint and email.
 - Advanced threat detection through cloud sandboxing.
- Most advanced threats start with a phishing email, so combining advanced email protection with the ability to trace a threat to its entry point is an effective defense against the latest in email attacks.
- Includes email continuity, allowing users to send and receive email during an email service outage.
- Allows MSPs to manage cross-customer detection, investigation, and response. This unique feature from Trend Micro Remote Manager™ enables MSPs to receive alerts, sweep indicators of compromise (IoCs), endpoint, and email, as well as take mitigation actions across their customer base all from one single pane of glass, instead of losing time checking each customer's product console.

Trend Micro Worry-Free with Managed XDR

Our 24/7 service reduces the burden and time to identify, investigate, and respond to threats. Managed XDR can also enable organizations wanting to supplement in-house activities to augment detection levels and improve time-to-detect and time-to-respond performance. (See benefits below)

Trend Micro Worry-Free with Co-Managed XDR (for MSPs)

This cross-product, cross-customer, and cross-partner detection and response service is co-managed by Trend Micro and MSPs. Worry-Free with Co-Managed XDR helps mitigate threats for customers while alleviating overburdened MSPs and elevating security offerings without a significant time and cost investment.

BENEFITS

- Provides holistic threat visibility and correlation across endpoint and email, enabling proactive containment and intelligent response by Trend Micro's threat experts.
- In addition to what Worry-Free XDR provides, it adds co-managed detection and response services for MSPs, along with:
 - **24/7 threat experts:** Cuts through the fog of constant alerts to isolate genuine threats in their earliest stages, providing MSPs with personalized remediation steps for their customers.
 - **Cross-customer analysis:** The service automatically checks the MSPs customer base for the same threat and takes action to protect multiple customers at once.
 - **Cross-partner analysis:** Threat analysts review similar threats across partners, especially those in the same industry, to provide proactive response.
 - **Incident response:** Provides customized recommendations, or Trend Micro threat experts can conduct remediation actions if authorized by MSPs.
 - **Monthly case activity summary report:** Provides an executive view of incidents and threats detected and mitigated for the month.

SYSTEM REQUIREMENTS

View [full system requirements](#)

FEATURES	Worry-Free Managed/ Co-Managed XDR	Worry-Free XDR	Worry-Free Services Advanced	Worry-Free Services
Endpoint Security				
Windows and macOS support	✓	✓	✓	✓
Anti-malware and behavior analysis	✓	✓	✓	✓
Predictive and runtime machine learning	✓	✓	✓	✓
Vulnerability protection/virtual patching	✓	✓	✓	✓
Full disk encryption	✓	✓	✓	✓
Application control	✓	✓	✓	✓
Integrated endpoint DLP	✓	✓	✓	✓
Device control	✓	✓	✓	✓
Web Security				
Web reputation and URL filtering	✓	✓	✓	✓
Mobile Security and Management				
iOS and Android support	✓	✓	✓	✓
Email and collaboration security				
Cloud email gateway with DLP	✓	✓	✓	
API-based Microsoft 365/G Suite protection	✓	✓	✓	
Cloud sandboxing	✓	✓	✓	
BEC and credential phishing protection	✓	✓	✓	
File password extraction	✓	✓		
Log search window	60 days	60 days	30 days	
Message size limit	150 MB	150 MB	50 MB	
Email continuity	✓	✓		
Box & Dropbox protection	✓	✓	✓	
Extended Detection and Response (XDR)			Optional add-on	
Correlates data automatically across email and endpoint in one console	✓	✓		
Automated detection, sweeping, hunting, and root cause analysis	✓	✓		
Advanced threat detection through cloud sandboxing	✓	✓		
Cross-customer detection, investigation, and response. (For MSPs only: Do it yourself through Trend Micro™ Remote Manager)	✓	✓		
Managed Detection and Response (MDR)				
Detection: 24/7 critical alerting and monitoring, IoC sweeping	✓			
Investigation: Incident investigation, root-cause analysis	✓			
Investigation: Cross-customer analysis for your customer base	✓			
Response: Recommendations or authorized actions, monthly report	✓			