

Eufy S330 4G LTE Camera – Manual Network Configuration Guide (New Zealand)

If your camera does not automatically connect to the mobile network during setup, please follow the manual configuration steps below.

■ Manual Setup Instructions

1. Open the **Eufy Security App** on your smartphone or tablet.
2. Select **Add Device** → choose **Eufy 4G LTE S330 Camera**.
3. When prompted for network setup, tap **Manual Setup**.
4. Enter the following APN settings exactly as shown:

Field	Value	Notes
APN	internet	■ Case-sensitive – use all lowercase
Username	Leave blank	
Password	Leave blank	

5. Tap **Save** or **Next** to continue.
 6. The camera will now attempt to connect to the 4G LTE network. This configuration works for **One NZ** and **Spark** networks.
- 2degrees** customers: the camera should connect automatically without manual setup.

■ Recommended Network

For best coverage and reliability in New Zealand, we recommend using a **2degrees SIM card** with your **Eufy S330 4G LTE Camera**.

■ Tips

- Ensure your SIM card is activated and has mobile data available.
- The SIM card must support 4G LTE (not 5G only).
- If setup fails, restart the camera and retry the manual configuration.
- Avoid using prepaid data-only SIMs that restrict IoT device use.